

MCNERNEY AND ASSOCIATES NEWSLETTER

We're Back!: An Update on Clinical Operations

Greetings valued patients,

We're happy to share that it has been a little over 2 months since McNerney and Associates reopened! We appreciate your patience to the new changes and adjustments as it relates to ensuring everyone's safety. If you're getting this email and you haven't been back in the clinic, here is a list of safety measures that have been in place since May 4th 2020:

1. Upon arriving at your appointment, patients are being asked to call the front desk **(410-740-1047)** in order to notify their physical therapist so you can quickly go to the therapist's treatment room to further promote social distancing.
2. As you enter we will ask you to sanitize your hands with hand sanitizer and take your temperature with our touchless thermometer.
3. Minimal time is spent in the waiting room in order to promote social distancing and prevent overcrowding.
4. All staff and patients **MUST** wear a mask when in the clinic.
5. We encourage patients to call the office to schedule appointments to minimize overcrowding in the waiting area.
6. Our staff sanitizes all equipment and surfaces between patients to maintain proper hygiene.
7. We've upgraded our bathrooms to include touchless faucets, soap dispensers, and paper towel dispensers.

With the fluctuations of COVID, please be mindful of your current state of health and recent travels:

1. If you feel sick (i.e. fever, persistent cough, shortness of breath, body aches, chills, congestion/runny nose, sore throat, diarrhea etc) **CANCEL YOUR APPOINTMENT.**
2. If you have been exposed to someone who is COVID positive, **CANCEL YOUR APPOINTMENT and get tested.**
3. If a member of your household is showing symptoms related to COVID or are awaiting test results, **CANCEL YOUR APPOINTMENT.**
4. If you have traveled to a high risk state (California, Florida, Texas, Arizona, Michigan) **please inform us.** If you have traveled and have started showing symptoms, please self quarantine for 14 days upon re-entering Maryland.

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As we remain open, we ask again for your patience as our staff works to adjust their schedules to maximize their time with patients while also dealing with the uncertainties that lie ahead with the upcoming school year. Thank you all again for your dedication to McNerney and Associates.

If you have any questions or concerns, you may email your personal therapist or the clinic directly at vmpt@ymail.com.

Best regards,

The McNerney and Associates Team

Questions, Comments, Concerns? Reach out!



410- 740- 1047



vmpt@ymail.com

Future Updates

Visit our Facebook page or our main website, <http://vm-pt.com/>, for future updates

